

The CHOICE System is a site used to alert the Feeding America network of large product donations. Companies work with our Supply Chain Services team to submit offer details. This streamlined process includes email status updates, from the offer posting to pickup.

► How does it work?

- 1 Donors reach out to Feeding America with offers of unsold or available grocery items
- 2 Food banks explore these available offers in the CHOICE System and make selections
- 3 Food inventories are matched with donation offers objectively and efficiently
- 4 Feeding America or the member food bank arranges transportation at no cost to the donor

With the CHOICE System you can donate a variety of types and quantities of perfectly good unsold products to support families in need, including:



Bulk Quantities of Food: from truckloads of milk to foodservice prepared ingredients and meals



Household & Personal Paper Products: diapers, feminine products, plates, paper towels, toilet paper, facial tissue



Cleaning Products: detergent, cleanser, bleach, dish soap



Health & Beauty Products: shampoo, deodorant, soap, dental care

For further information on acceptable donated products, please review our Retail and Food Service Safety Guidelines.



In 2020, Feeding America's network rescued 4 billion pounds of good, safe groceries and distributed them to those in need. By 2025, we aim to increase this number to **5 billion pounds annually.**

By the numbers

The CHOICE System has made a huge impact across the Feeding America network. In 2021 alone, the system was responsible for:

136M pounds of food distributed

12M pounds of non-food items distributed

200 participating food banks

With your help, we can ensure these numbers continue to grow, allowing us to reach our 2025 goal of **5 billion pounds** of rescued food per year.

Have questions? Please reach out to:

[\[insert contact info here\]](#)

Submitting your donation offers via the CHOICE System is simple and streamlined!

Helpful Details:

- ✓ If the donation is less than a truckload (LTL - under 20K or 11 pallets), Feeding America will work with the local food bank for donation pick up
- ✓ Full truckloads are made available to the Feeding America network, which means your donation could be placed with any of our 200-member food banks
- ✓ We'll ask you to complete a donation form that will be used to upload the offer on the CHOICE System
- ✓ If you specifically want your donation to be placed locally, please include this in your instructions
- ✓ Supply Chain Services (SCS) will send a donation acknowledgement within 24 hours
- ✓ Once accepted by a food bank, Feeding America will send your company an acceptance email detailing the food bank's information
- ✓ From there, it typically takes about 5 business days for the donation to be picked up
- ✓ We work hard to place every donation; however, due to food bank capacity, nutritional guidelines, close coding, etc., we may have to decline a donation offer

READY TO DONATE? To start the offer process, email our Supply Chain Services team at scs@feedingamerica.org

The CHOICE System is a **FREE** service for donors and food banks

- ✓ Each member food bank receives a certain number of **FREE CHOICE shares**, based on their goal factor (a formula based on the food insecurity of the people in their service area)
- ✓ These shares can be used for loads of food and other products.
- ✓ There are two bidding sessions each weekday where shares can be used to bid for loads. Bidding times are from 10 AM – 12 PM and 2 PM – 4 PM, CT