

Wrapping It Up!



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THE COST OF DOING NOTHING

Get Supercharged to
Support Operator Success



Notable Conference Takeaways

- As the customer changes, so changes the meaning of customer service.
- Know-why will trump know-how.
- Hey, DSR: Are you hearing me?
- Social Media is a cocktail party on steroids.

Get Supercharged to
Support Operator Success



**WHAT ARE YOU
COMMITTING TO
WHEN YOU GET
BACK TO THE
OFFICE?**

Get Supercharged to
Support Operator Success

